



DSELS – 507



V Semester B.Com. (LSCM) Examination, February/March 2024

(NEP Scheme) (Freshers)

COMMERCE

Human Resource Development

Time : 2½ Hours

Max. Marks : 60

Instruction : Answers should be written in **English only**.

SECTION – A

1. Answer **any five** sub-questions. **Each** sub-question carries **two** marks. **(5×2=10)**
- Define HRM.
 - State differences between coaching and mentoring.
 - What do you mean by Employee Behaviour ?
 - Give the meaning of Brain storming.
 - What is performance management ?
 - Give the meaning of Employee counselling.
 - What is Employee Orientation ?

SECTION – B

Answer **any three** questions. **Each** question carries **four** marks.

(3×4=12)

- State any four methods of performance appraisal.
- Mention HRD programs for Diverse Employees.
- Write a HRD Model.
- Mention the concept of HRD processes.
- Write a note on Global competencies.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **ten** marks. **(3×10=30)**

- 7. Differentiate between education, training and learning.
- 8. Write the concepts of evaluating HRD programs.
- 9. Analyse the impact of Globalization on HRD.
- 10. Write the steps in creating and implementing HRD programs.
- 11. Write the differences between on-the-job and off-the-job training.

SECTION – D

Answer **any one** question. This question carries **eight** marks. **(1×8=8)**

- 12. Analyse the need for Employee Counselling.
- 13. Write a Report on Employee welfare facilities provided by the company in your locality.
